

# WILDFLOWER DENTAL PAYMENT POLICY

Thank you for choosing our office for your healthcare needs. Generally, payment is due as services are rendered. We accept debit/credit cards, personal checks, Care Credit and cash for your convenience. Financial arrangements can be made on extensive treatment PRIOR TO the date services are to be rendered. Credit will be extended based on past credit history in our office. The length of the extension will be limited, as we do not have the lending resources of a bank.

## **REGARDING APPOINTMENTS:**

Your appointment time is reserved specifically for you. If you are unable to keep your appointment, we ask that you give 24 hour notice. We have an answering machine if you need to call after hours. However, please call back the next morning to confirm that we received your message.

Appointments made for 90 minutes or longer will require a deposit of 50% to hold your scheduled appointment time.

Failure to give 24 hour notice will result in a broken appointment fee of \$25.

## **REGARDING INSURANCE:**

We will accept insurance on assignment, but you must satisfy your deductible and pay the percentage of your responsibility as treatment is rendered. (e.g. If your insurance pays 80% of your care, you will be required to pay 20% on each office visit.) Your estimated portion is due at the time of your visit and you will only be billed if your insurance does not pay the estimated amount. Verification of benefits is required. It is your responsibility to notify our office if your benefits have changed. If we are unable to verify your benefits, you will be responsible for payment in full at the time services are rendered.

We will bill your insurance company as a 3<sup>rd</sup>-party courtesy to you and absorb costs, within reason, incurred for billing. Your signature below will also serve as assignment of your insurance benefits to our office.

Regardless of insurance status, you are responsible for charges incurred for treatment rendered.

Since by taking your insurance on assignment we have to wait for payment, this courtesy may be withdrawn if circumstances warrant it.

Our office DOES NOT guarantee that your insurance will pay. If your insurance company fails to pay your claim within 60 days, you will be billed directly for any applicable amounts.

Our office WILL NOT enter into a dispute with your insurance company over your claim. This is your responsibility and obligation. Your insurance benefit is a contract between you and your insurance company. However, we will provide whatever support documents and narratives that may be needed to assist you in obtaining your rightful benefits.

## **REGARDING DIVORCE AND BILLING CHARGES:**

This office is not a party to any divorce decrees or legal disputes. We may bill the responsible party as a courtesy. Please understand that our legal right is to bill the party or (or guardian) that presents for treatment.

All accounts turned over to our collections agency will be subject to added financial charges, collection costs, attorney's fees, and any other costs that may be incurred to enforce the collections of any amount outstanding.

***I have read and understand the above statements.***

---

**Print**

**Signature**

**Date**

*\*Minors: Parent/legal guardian signature required. If you have any questions concerning our office payment policy, please feel free to ask.*